



East Texas Shooters, Inc

**1454 Midway Loop E
Livingston, TX 77351
(713) 628 - 3299**

Policies & Terms of Purchase

TERMS

ETS: East Texas Shooters, Inc.

RMA: Returned Merchandise Authorization.

ATF: Department of Alcohol, Firearms, Tobacco and Explosives.

NFA: National Firearms Act.

RETURNS

If you are not satisfied with your purchase from East Texas Shooters, please contact us for a Return Merchandise Authorization (RMA) request within 10 business days of the receipt of the product. If the item is returned unopened in the original box, we will exchange it, offer you store credit, or offer you a refund, less 10% restocking fee, based on your original method of payment. The product must be returned within 10 business days of the issuance of the RMA. All products must be packed in the original packaging, including any accessories, manuals, documentation, and registration that shipped with the product. A 15% open box fee in addition to the 10% restocking fee (totaling 25%) will be assessed on any sealed product that is opened or removed from its original packaging.

Please note that we do not permit the return of the following products:

1. Special orders and products that are custom configured to your specifications.
2. Products sold "as is", "used" or that have been installed or used after receipt.
3. Illumination devices, electronic sights, optics, and night vision equipment.

NOTE: We recommend that you use a carrier that offers shipment tracking for all returns, and either insure your package for safe return or declare the full value of the shipment so that you are protected if the shipment is lost or damaged in transit. If you chose not to use a carrier that offers tracking and insure or declare the full value of the product, you will be responsible for any loss or damage to the product during shipping.

The United States Postal Service (USPS) offers limited tracking capabilities and there is a 30-calendar-day waiting period before USPS will initiate a trace. The customer is responsible for shipping charges both ways on returns, as well as for shipping charges on shipments that are refused.

WEBSITE DISCLAIMER

All items on this website are subject to change without notice. This includes item availability, one-of-a-kind items, and pricing.

USED FIREARMS

The seller provides all descriptions for used items. All descriptions for used items are honest and based on actual items being offered for sale. Items being sold in this manner will be marked as such. All sales on used items are final. Photos will be provided when available.

GENERAL FIREARM SALES

All firearms, magazines, receivers, and restricted law enforcement items are sold and shipped in accordance with all existing federal, state and local laws and regulations. Many of the firearms, magazines, and parts for sale on this website may be restricted or prohibited in your area. Please check your local and state regulations before ordering.

All new firearms are shipped in the original manufacturer's box, with magazine(s), accessories, and applicable warranty. Firearms requiring warranty work must be returned to the factory within 1 year of purchase for repair. Accessories and special-order items not normally sold by our store will not be covered under warranty even if these products are part of an integrated firearms package, unless we guarantee the entire package in writing. Please contact the original manufacturer for warranty information on all accessories and special-order items.

CUSTOMER SERVICE

If you encounter any problems with your order or the checkout process, or if you have any questions about the status of your order, simply contact us.

CONSUMER DATA PRIVACY

We respect your privacy and are committed to protecting it.

The Credit Card Billing Information, Shipping Information, and Contact Information in our checkout process are required to process your order and deliver the product to you. We store some information for accounting reasons. Your information will not be shown to third parties not involved in the transaction. The entire Checkout process is handled through a secure connection.

ONLINE PRICE & DESCRIPTION ERRORS

Occasionally an item may appear on the site, or in an Email, by mistake or the item's description may contain a typographical error. We do not guarantee that titles, descriptions, pictures, or prices are error-free. We reserve the right to refuse any order including but not limited to orders for items with errors in the description or price. If we cancel an order we will not charge the customer's credit card, or we will refund the money.

AMMUNITION PURCHASES

You must be 18 or older to purchase rifle or shotgun ammunition and 21 or older to purchase handgun ammunition. Always make sure to use the correct ammunition for your specific firearms. Check your local laws for any other regulations. Ammunition sales are FINAL - Returns cannot be accepted for ammunition. If shipped, all ammunition will be shipped via ground with adult signature required.

TRANSFERS

ETS charges a transfer fee of \$20.00 for standard FFL transfers. We charge \$20.00 for each additional firearm being transferred on the same day under the same transferee.

ETS does not handle NFA Transfers of Machine Guns, Suppressors/Silencers, AOW's (Any Other Weapon), Destructive Devices, or Short Barreled Rifles.